

ANSWERS TO FREQUENTLY ASKED QUESTIONS

- The new door hardware / locking mechanism are tight. The locking mechanism will loosen up with use. In some cases, it may seem that the door will not lock. When closing make sure the doors meet up and are completely closed so the lock mechanism will function properly.
- The new commercial doors have Seal Risers which is part of the door design. During heavy wind rainstorms you will see the tracks fill up with water. The water will not enter the interior of the room, the door design allows the water to weep out.
- There has been sheet rock work on the sides of the doors in some units. The unit furniture has been put back into place. The unit has been dusted and floors mopped. However, sheet rock dust is fine and may re-settle. We may need to do an additional touch up. Please notify the office if you find your unit needs a touch up.